



INDUSTRIAL COMPUTER SOURCE®

**Model AI Series
Modular Signal Conditioning
Product Manual**

MANUAL NUMBER : 40663-002-31B



INDUSTRIAL COMPUTER SOURCE®



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FORWARD

This product manual provides information to install, operate and or program the referenced product(s) manufactured or distributed by Industrial Computer Source. The following pages contain information regarding the warranty and repair policies.

Technical assistance is available at: **1-800-480-0044**.

Manual Errors, Omissions and Bugs: A "Bug Sheet" is included as the last page of this manual. Please use the "Bug Sheet" if you experience any problems with the manual that requires correction.

NOTE

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Guarantee

A thirty day money-back guarantee is provided on all **standard** products sold. **Special order products** are covered by our Limited Warranty, *however they may not be returned for refund or credit. EPROMs, RAM, Flash EPROMs or other forms of solid electronic media are not returnable for credit - but for replacement only. Extended Warranty available. Consult factory.*

Refunds

In order to receive refund on a product purchase price, the product must not have been damaged by the customer or by the common carrier chosen by the customer to return the goods, and the product must be returned complete (meaning all manuals, software, cables, etc.) within 30 days of receipt and in as-new and resalable condition. The **Return Procedure** must be followed to assure prompt refund.

Restocking Charges

Product returned *after* 30 days, and *before* 90 days, of the purchase will be subject to a **minimum** 20% restocking charge and any charges for damaged or missing parts.

Products not returned within 90 days of purchase, or products which are not in as-new and resaleable condition, are not eligible for credit return and will be returned to the customer.

Limited Warranty

One year limited warranty on all products sold with the exception of the "Performance Series" I/O products, which are warranted to the original purchaser, for as long as they own the product, subject to all other conditions below, including those regarding neglect, misuse and acts of God. Within one year of purchase, Industrial Computer Source will repair or replace, at our option, any defective product. At any time after one year, we will repair or replace, at our option, any defective "Performance Series" I/O product sold. This does not include products damaged in shipment, or damaged through customer neglect or misuse. Industrial Computer Source will service the warranty for all standard catalog products for the first year from the date of shipment. After the first year, for products not manufactured by Industrial Computer Source, the remainder of the manufacturer's warranty, if any, will be serviced by the manufacturer directly.

The **Return Procedure** must be followed to assure repair or replacement. Industrial Computer Source will normally return your replacement or repaired item via UPS Blue. *Overnight delivery or delivery via other carriers is available at additional charge.*

The limited warranty is void if the product has been subjected to alteration, neglect, misuse, or abuse; if any repairs have been attempted by anyone other than Industrial Computer Source or its authorized agent; or if the failure is caused by accident, acts of God, or other causes beyond the control of Industrial Computer Source or the manufacturer. Neglect, misuse, and abuse shall include any installation, operation, or maintenance of the product other than in accordance with the owners' manual.

No agent, dealer, distributor, service company, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. Industrial Computer Source reserves the right to make changes or improvements in any product without incurring any obligation to similarly alter products previously purchased.



Shipments not in compliance with this Guarantee and Limited Warranty Return Policy will not be accepted by Industrial Computer Source.

Return Procedure

For any Limited Warranty or Guarantee return, please contact Industrial Computer Source's Customer Service at **1-800-480-0044** and obtain a Return Material Authorization (RMA) Number. All product(s) returned to Industrial Computer Source for service or credit **must** be accompanied by a Return Material Authorization (RMA) Number. Freight on all returned items **must** be prepaid by the customer who is responsible for any loss or damage caused by common carrier in transit. Returns for Warranty **must** include a Failure Report for each unit, by serial number(s), as well as a copy of the original invoice showing date of purchase.

To reduce risk of damage, returns of product must be in an Industrial Computer Source shipping container. If the original container has been lost or damaged, new shipping containers may be obtained from Industrial Computer Source Customer Service at a nominal cost.

Limitation of Liability

In no event shall Industrial Computer Source be liable for any defect in hardware or software or loss or inadequacy of data of any kind, or for any direct, indirect, incidental, or consequential damages in connection with or arising out of the performance or use of any product furnished hereunder. Industrial Computer Source liability shall in no event exceed the purchase price of the product purchased hereunder. The foregoing limitation of liability shall be equally applicable to any service provided by Industrial Computer Source or its authorized agent.

Some *Sales Items* and *Customized Systems* are **not** subject to the guarantee and limited warranty. However in these instances, any deviations will be disclosed prior to sales and noted in the original invoice. ***Industrial Computer Source reserves the right to refuse returns or credits on software or special order items.***

Declaration of Conformity



9950 Barnes Canyon Road
San Diego, CA 92121-2720
(800) 523-2320

Industrial Computer Source declares under its own and full responsibility that the following products are compliant with the protection requirements of the 89/336/EEC and 73/23/EEC directives.

Only specific models listed on this declaration and labeled with the CE logo are CE compliant.

AC1315	AC1324	AC1335	AC1363	AI01	AI02	AI03	AI04	AI30-01
AI30-02	AI30-03	AI31-01	AI31-02	AI31-03	AI32-01	AI32-02		AI32-02
AI34-01	AI34-02	AI34-03	AI34-04	AI37-B-07	AI37-E-04	AI37-J-01		AI37-J-01
AI37-K-02	AI37-R-05	AI37-S-06	AI37-T-03	AI38-02	AI38-05	AI40-01		AI40-01
AI40-02	AI40-03	AI41-01	AI41-02	AI41-03	AI47-B-11	AI47-E-08		AI47-E-08
AI47-J-01	AI47-J-02	AI47-J-03	AI47-K-04	AI47-K-05	AI47-R-09	AI47-S-10		AI47-S-10
AI47-T-06	AI47-T-07	AI955	AI976	AI977	AO39-01	AO39-03		AO39-03

Conformity is accomplished by meeting the requirements of the following European harmonized standards:

EN 50081-1:1992 Emissions, Generic Requirements.

-EN 55022 Measurement of radio interference characteristics of information technology equipment.

EN 50082-1:1992 Immunity, Generic Requirements.

-IEC 801-3:1984 Immunity for radiated electromagnetic fields.

-IEC 801-4:1988 Immunity for AC and I/O lines, fast transient common mode.

-IEC 65A/77B Immunity for AC lines, transients, common, and differential mode.

EN 60950:1992 Safety of Information Technology Equipment.

Information supporting this declaration is contained in the applicable Technical Construction file available from:



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B.P. 712
91961 LES ULIS Cedex

Mr. Steven R. Peltier
President & Chief Executive Officer

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San Diego, CA

BUG REPORT

While we have tried to assure this manual is error free, it is a fact of life that works of man have errors. We request you to detail any errors you find on this BUG REPORT and return it to us. We will correct the errors/problems and send you a new manual as soon as available. Please return to:



INDUSTRIAL COMPUTER SOURCE®

Attn: Documentation Department

P. O. Box 910557

San Diego, CA 92121-0557

Your Name: _____

Company Name: _____

Address 1: _____

Address 2: _____

Mail Stop: _____

City: _____ State: _____ Zip: _____

Phone: (____) _____

Product: **AI Series**

Manual Revision: **40663-002-31B**

Please list the page numbers and errors found. Thank you!

